

STREAMLINING DISTRIBUTION & TRANSPORTATION FOR A REGULATED LIFE SCIENCES SUPPLY CHAIN



Clutch glassdoor 4.9 $\bigstar \bigstar \bigstar$ Countries we operate from





PROBLEM STATEMENT

A multinational pharmaceutical company faced escalating operational risk and inefficiencies across its distribution and last-mile delivery chain, especially for temperature-sensitive and high-value therapies.

Manual coordination led to delays and order mismatches.

No centralized view of transit, delivery, or stock movement.

Compliance gaps in temperature logs and cold-chain audits.

Reactive order handling led to stockouts in peak demand.

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INT'S SOLUTION

INT. delivered a **Digital Distribution & Transportation Management Platform** for the pharma supply chain—connecting stakeholders, ensuring cold-chain integrity, and enabling logistics visibility.

- Order Flow Digitization: Track the order journey from CFA to distributor with real-time updates.
- **Temperature Monitoring:** Use IoT sensors for alerts during transport to ensure integrity.
- e-POD Management: Implement digital proof-of-delivery that flags mismatches or delays.
- Vehicle Assignment: Use a planning engine to enhance \checkmark SLA adherence and cut costs.



6-Step Applied Process

01

Diagnostic Assessment:

Mapped current CFAtransporter-distributor workflows



Technology Build: Deployed web + mobile platform integrated with

ERP and transport logs

02

Blueprint Design:

Defined touchpoints, escalation workflows, and delivery SLA rules

04

Pilot Program:

Launched across 2 zones, capturing 10,000+ order movements in 60 days

05

Scale & Support::

Rolled out nationwide with training, user SOPs, and ticketing support



Continuous Optimization:

Enabled real-time reports for zone-wise logistics KPIs





90%+

transporter compliance on delivery timelines and documentation

25,000

monthly dispatches are tracked in real-time across 6 CFAs and over 150 distributors.

60%

fewer breaches in cold chain integrity thanks to sensor-based alerts.

Audit readiness enabled with automated logs for GDP and supply chain validation

30%

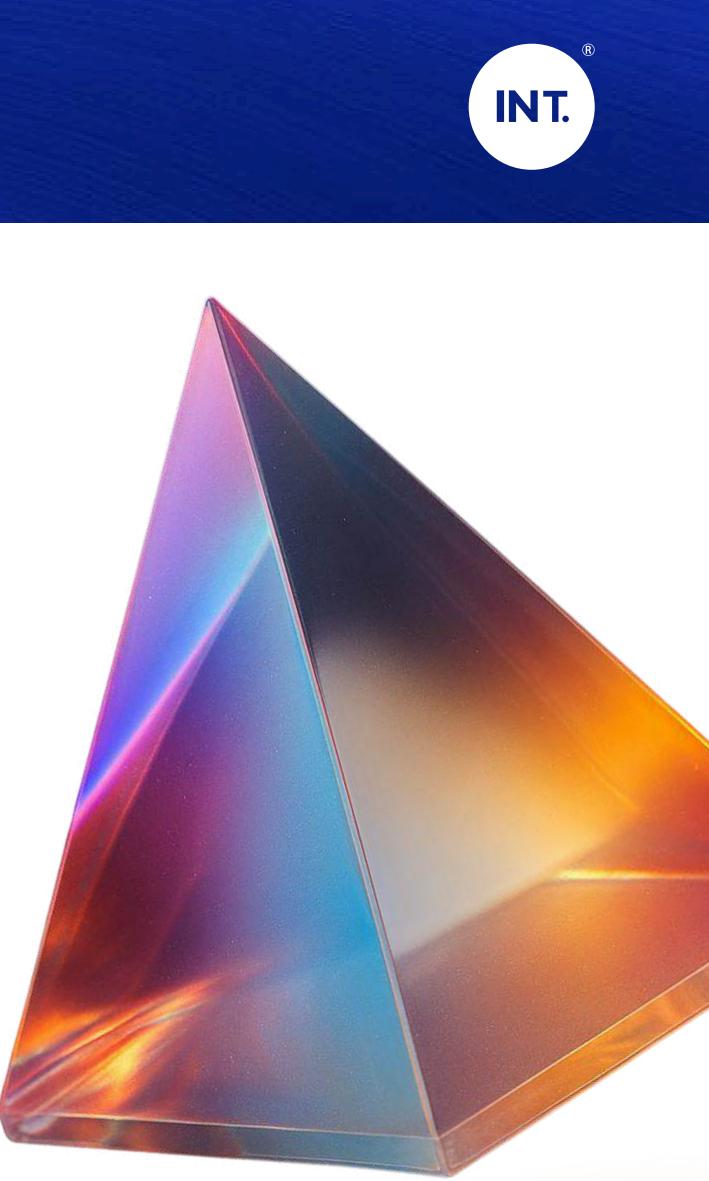
improvement in order accuracy

through digital workflows and reconciliation

Reduction in logistics claims

and delivery disputes through digital POD and discrepancy logs





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