

# A HIGH-PERFORMANCE, **REGULATION-READY** WEBSITE REDESIGN



glassdoor Clutch  $4.5 \bigstar \bigstar \bigstar \bigstar \bigstar$ 4.9 ★ 🛧 🛧 🛧





## **PROBLEM STATEMENT**

DCB Bank faced challenges with a legacy website that was non compliant with regulatory standards, lacked accessibility, and failed to deliver a seamless user experience.

Non-compliance with modern privacy and accessibility laws.

Performance and reliability issues eroded user trust.

Difficult navigation across critical service pages.

Inconsistent behavior across mobile devices.

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## **INT'S SOLUTION**

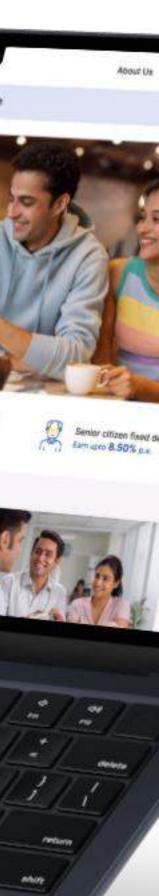
INT. delivered a complete website overhaul emphasizing compliance, usability, and performance:

- **Responsive, multi-device design** delivering seamless UX across desktop, mobile, and tablet
- Modernized CMS architecture enabling secure, role-based content publishing and faster updates
- Integrated GDPR and privacy controls with consent management and secure data handling
- **Performance optimization** through code cleanup, CDN deployment, and Core Web Vitals tuning









### Process Followed: Multi-Dimensional Re-designing

### Speed

Implemented performance optimization (fast load times, optimized code).

## Fluidity

Responsive design across all devices and screen sizes.

### Security

Integrated enterprise-grade security protocols and regular vulnerability patching.

## Compliance

WCAG, GDPR, and Indian regulatory standards were baked into design.

## Scalability

Developed a modular backend to support future digital expansion.

## Sustainability

Leveraged reusable components and eco-friendly coding practices.

UX

Persona-driven UX mapping and simplified information hierarchy.



## IMPACT

# 70%

improvement in **mobile usability score** (as per Lighthouse audits)

# 100%

compliance with GDPR and SEBImandated digital accessibility norms

## **2.3**x

increase in average session duration, indicating better engagement and ease of access

# 40%

drop in bounce rate on key service pages within 3 months of launch

# 99.99%

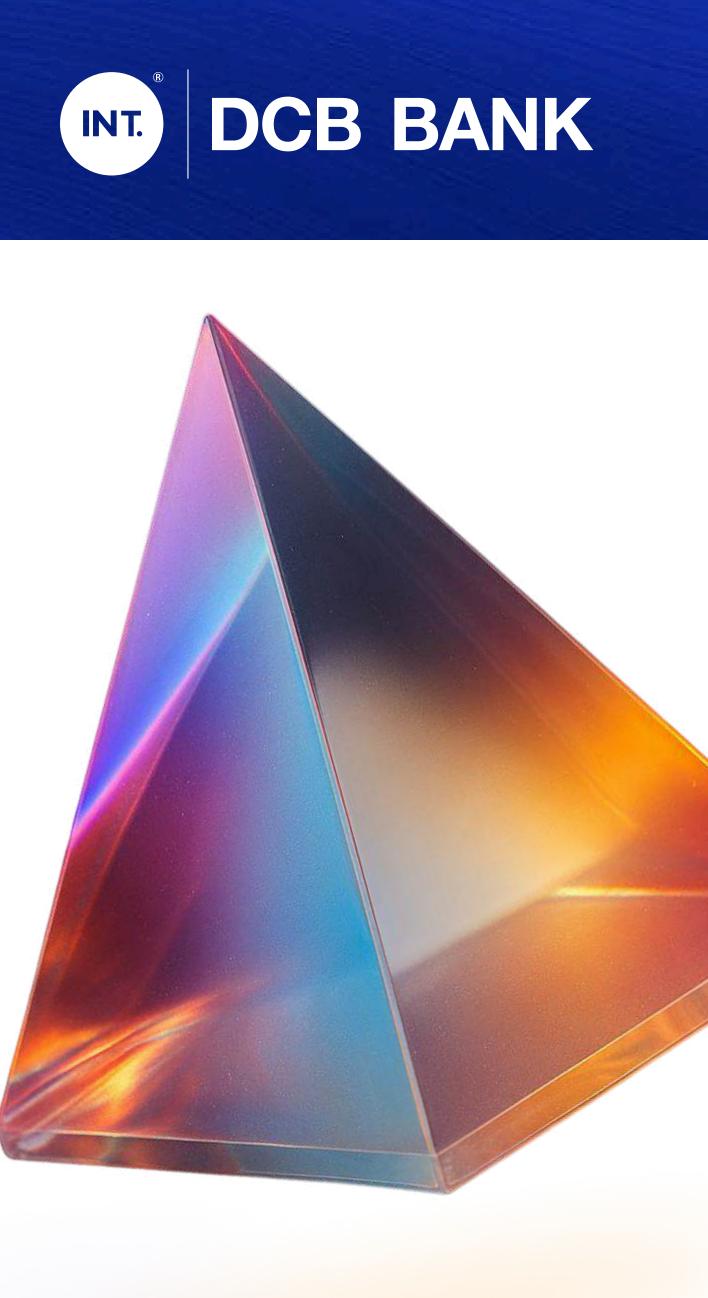
uptime post-launch with significant reduction in support requests

related to access issues

# 60%

faster content updates through CMS restructuring, enabling real-time publishing of regulatory disclosures





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