



RANSOMWARE RESPONSE & INSURANCE RECOVERY FOR A FINTECH CLIENT

Google

4.0 ★★★★★☆

Clutch

4.9 ★★★★★☆

glassdoor

4.5 ★★★★★☆

Countries we operate from



PROBLEM STATEMENT



Faced with constant regulatory shifts from RBI, SEBI, and IRDA, the client — a leading financial institution — a fast-growing fintech company experienced a ransomware breach that locked critical payment processing services and blocked access to encrypted financial records.

Cyber insurance policy requirements mandated detailed forensic and procedural documentation to process claims.

Absence of an incident response playbook, leading to delayed escalation and response gaps.

Unverified backup encryption posed a risk of reinfection during restoration.

Forensic limitations due to tampered and incomplete system logs.



INT. executed a swift, policy-aligned ransomware response and recovery plan, enabling system restoration within 72 hours and strengthening cyber insurance outcomes.

- ✓ **Triage & Containment:** Isolated infected nodes and captured disk snapshots.
- ✓ **IR Task Force:** Deployed a rapid-response team of cybersecurity analysts and legal counsel.
- ✓ **Legal Coordination:** Collaborated with the client's insurer and legal team to meet policy requirements.
- ✓ **Breach Documentation:** Compiled a timeline of attack activity and mitigation efforts.
- ✓ **Resilience Planning:** Established a breach response protocol with team training.



How INT.
ensures this

01

Baseline Assessment:

Audited tools, endpoints, and security policies across ports and warehouse sites

02

Policy Standardization:

Developed security baselines based on region-specific regulatory needs

03

MSS Onboarding:

Integrated centralized monitoring, patching, EDR, and IAM

04

Automation Rollout:

Introduced phishing simulations, auto-patching, and alert triage workflows

05

Training & Simulation:

Launched user awareness modules and red-team attack simulations

06

Ongoing Maturity Reviews:

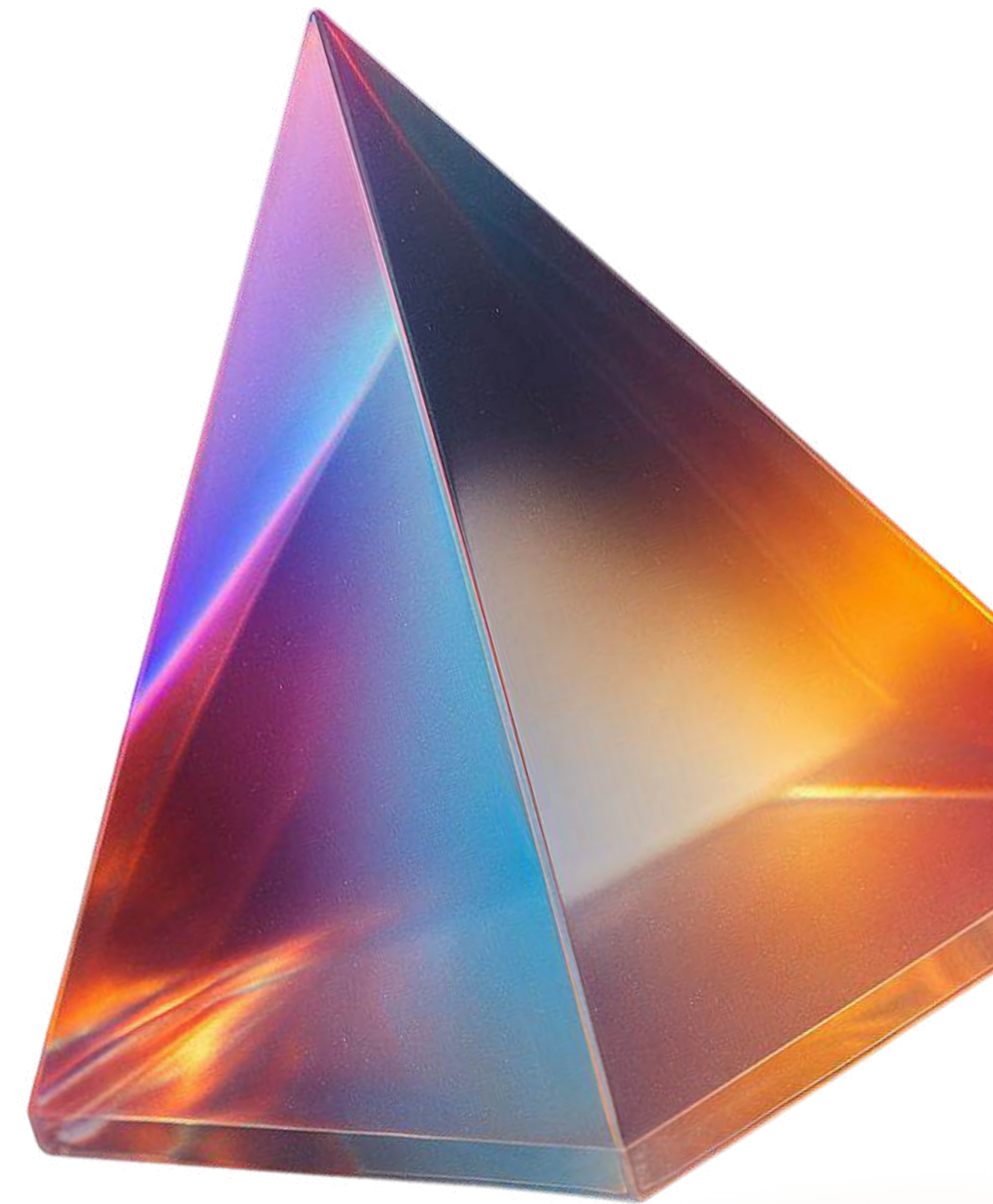
Conducted monthly security posture assessments and reports

Business-critical systems restored within 72 hours, resuming payment flows and platform access.

15% projected reduction in cyber premiums, due to improved control posture and documentation maturity.

Company-wide breach response playbook published, enhancing regulatory compliance.

Internal IT, legal, and ops teams trained, reducing first-response latency in future events.





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info@intglobal.com



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1000+ Professionals

45+ Countries

30+ Awards

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