



# MANAGED SECURITY SERVICES FOR A GLOBAL LOGISTICS & CUSTOMS COMPANY

Google

4.0 ★★★★★☆

Clutch

4.9 ★★★★★☆

glassdoor

4.5 ★★★★★☆

Countries we operate from





# PROBLEM STATEMENT



A multinational logistics provider handling freight and customs data across global ports and warehouses lacked the internal cybersecurity maturity to support real-time, secure operations.

Disconnected security tools with no unified monitoring or visibility

Frequent phishing and malware incidents across regional offices

No standardized security policies across global business units

Weak endpoint hardening and irregular patch cycles





INT. delivered a 24/7 Managed Security Services model with region-specific controls, phishing defense, and automation to unify and strengthen global cybersecurity operations.

- ✓ **Centralized MSS Delivery:** 24/7 monitoring, patching, endpoint defense, and identity governance.
- ✓ **Geography-Aligned Rulebooks:** Customized SOPs for global compliance.
- ✓ **Phishing Defense Program:** Automated simulations and training for all users.
- ✓ **Monthly Risk Reviews:** Attack simulations and posture reports for security leaders.
- ✓ **Policy Enforcement Automation:** Standard configurations applied via MDM and SIEM.





# INT.'s 6 Step process in offering MSS

01

## **Incident Validation:**

Confirmed active ransomware presence and halted access to infected environments.

02

## **Evidence Preservation:**

Captured memory images, disk snapshots, and isolated affected nodes without tampering logs.

03

## **Stakeholder Coordination:**

Notified insurance, breach coach, and legal counsel aligned on communication.

04

## **Root Cause Analysis:**

Forensic investigation to map attack vector, scope, and lateral movement.

05

## **System Recovery:**

Verified backup integrity and executed phased recovery of critical financial systems.

06

## **Documentation:**

Delivered audit-ready documentation for claim processing.

**60%**

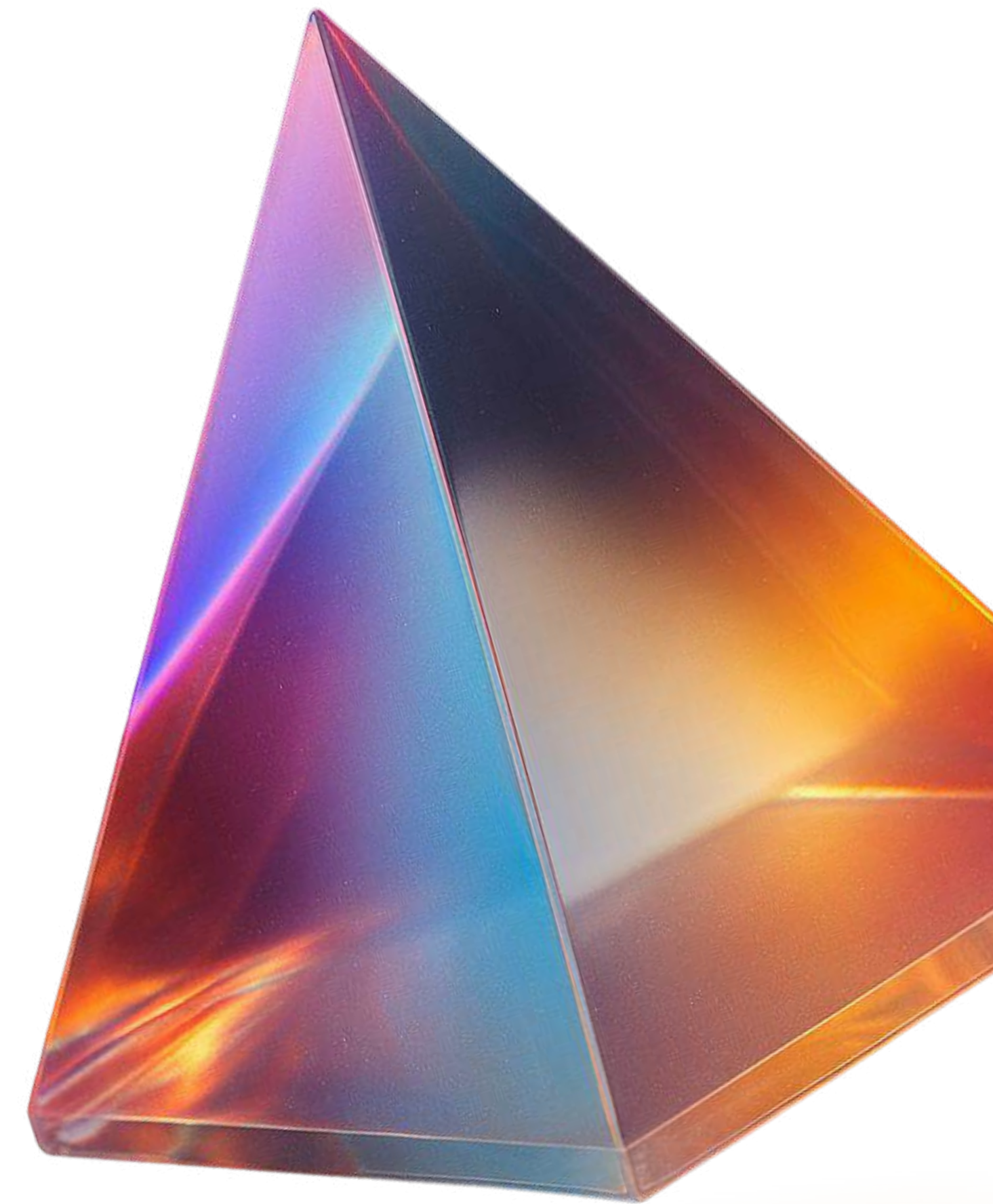
**drop in successful phishing attacks** within 90 days

**Endpoint compliance rose from 58% to 99.9%**, driven by patch automation

**57%**

**reduction in IT security workload,** through MSS and response automation

**ISO 27001 readiness achieved in 6 months,** with structured SOPs and audit traceability







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**1000+** Professionals

**45+** Countries

**30+** Awards

INT. (Indus Net Technologies) is an award-winning full-stack software engineering solutions company with a pioneering legacy spanning 27 years, over 500 clients, and 11,000 plus client projects. INT. operates at the confluence of Data, technology, and marketing in the digital space.

