



# CENTRALIZED GRC TRANSFORMATION FOR A REGULATED FINANCIAL ENTITY

Google

4.0 ★★★★★☆

Clutch

4.9 ★★★★★☆

glassdoor

4.5 ★★★★★☆

Countries we operate from





# PROBLEM STATEMENT



Faced with constant regulatory shifts from RBI, SEBI, and IRDA, the client — a leading financial institution — was experiencing governance fatigue, audit stress, and fragmented compliance workflows.

**No link between GRC controls and operational systems** like ITSM or risk registers.

**Scattered compliance records** across spreadsheets, emails, and siloed tools.

**Audit delays** due to manual evidence collection and undefined ownership.

**Limited visibility** into compliance status outside of audit periods.





# INT.'S SOLUTION



INT. unified the client's compliance ecosystem with a centralized GRC platform, automated evidence workflows, and real-time risk visibility.

- ✓ **Centralized GRC Platform:** Implemented a unified system for mapping policies to controls, assigning owners, and triggering alerts.
- ✓ **Standards Alignment:** Structured the framework to comply with ISO 27001, RBI Master Directions, and IRDA regulations.
- ✓ **Evidence Automation:** Integrated with Jira and ServiceNow to auto-capture and organize compliance evidence.
- ✓ **Executive-Level Risk Visibility:** Developed risk dashboards and heatmaps for board and regulator-facing reporting.



A structured rollout of GRC platform, integrations, and dashboard.

01

**Assessment:**

Audited current GRC documentation, stakeholder roles, and control coverage.

02

**Design:**

Structured governance hierarchies mapped to relevant standards and sector-specific mandates.

03

**Platform Deployment:**

Rolled out a scalable GRC platform with workflows, alerts, and evidence trails.

04

**System Integration:**

Connected Jira, ServiceNow, and risk registers for real-time ticket and asset linkage.

05

**Dashboard Creation:**

Built automated scorecards for risk trends, control health, and audit tracking.

06

**Change Management:**

Trained internal teams and established proactive compliance protocols.



## 82%

**reduction in reporting effort,**  
eliminating manual audit prep cycles.

**MTTR reduced from 12  
hours to 1.8 hours,**  
significantly accelerating response

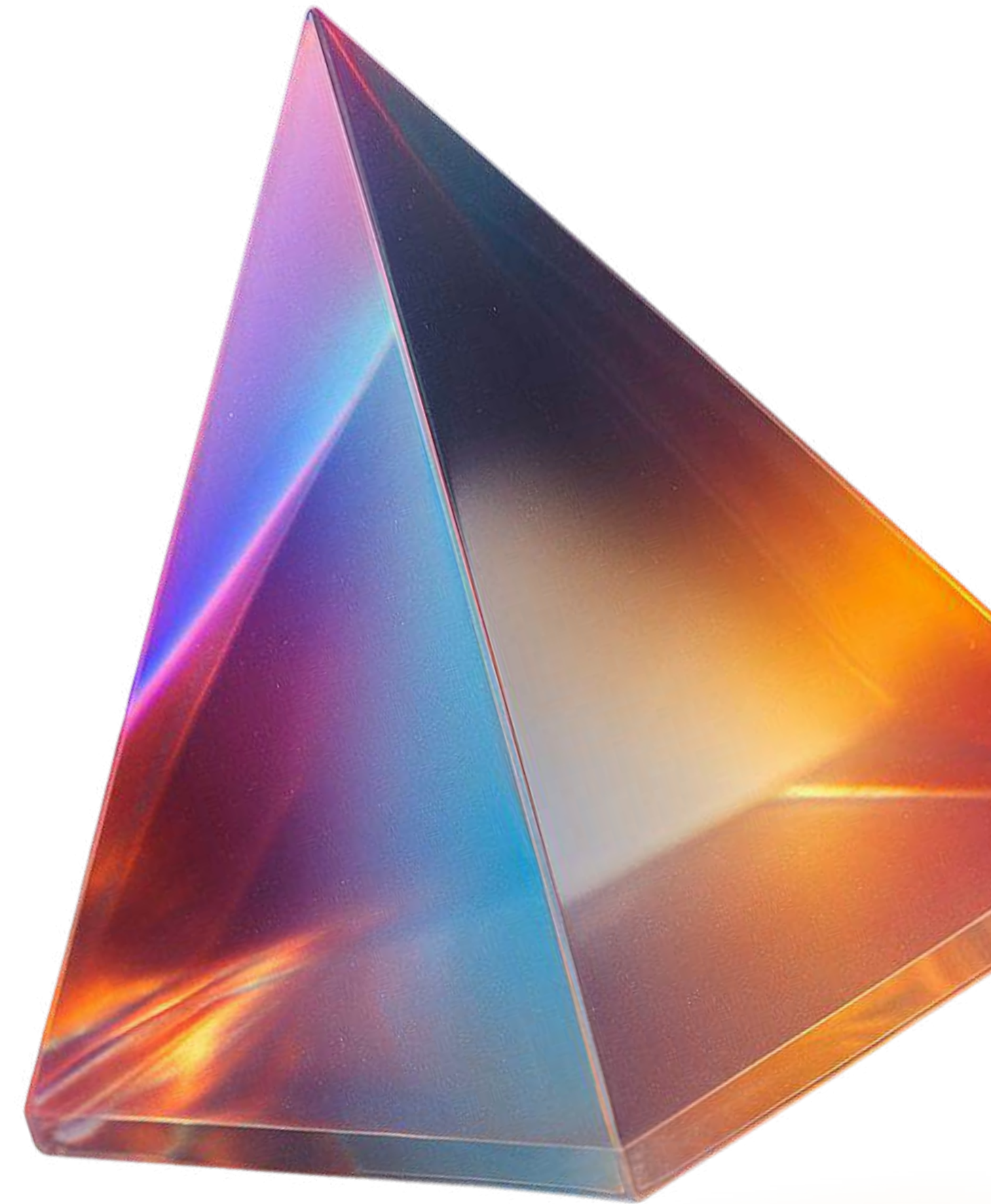
## 24/7

**real-time audit readiness** across  
departments.

**Zero-fine inspection  
outcomes,** supported by  
transparent, traceable compliance logs.

**Cultural shift toward  
proactive compliance,**  
replacing reactive, audit-led cycles.

**Board-level visibility**  
through auto-generated  
dashboards and risk scorecards.







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