

Scalable and
Smarter Web portal
deployed to manage
portfolios without
much hassle.



SBI mutual fund is privately held mutual fund services was looking to revamp its web portal and come up with a smarter portal which will have intuitive UI to manage portfolios easily. Also, the web portal will be scalable and minimise the click to service journey based of the UX.

SBI teamed up with INT. and develop a scalable web portal which will be catered to all devices with multiple integrated functionalities.

About The Client

Industry

Mutual Fund

Headquarters

Mumbai

Website

https://www.sbimf.com/en-us

With 30 years of rich experience in fund management, SBI Funds Management Pvt. Ltd. (SBIFMPL) bring forward their expertise by consistently delivering value to the investors. They have a strong and proud lineage that traces back to the State Bank of India (SBI) - India's largest bank.

Their mission is to establish Mutual Funds as a viable investment option to the masses in the country. Today, they are actively managing investor's assets not only through their investment expertise in domestic mutual funds, but also offshore funds and portfolio management advisory services for institutional investors.

The Problem Statement

India's largest Bank wanted to revamp its existing mutual fund website which will be a smarter interface to manage portfolios seamlessly. Initially, the users had to go through multiple clicks for achieving a particular objective. Slowly, this became tedious for users to view, manage and switch portfolios. Thus they were looking for intuitive UI which will minimise the UX based journey which tries to minimise the simple click to interface on their web portal.

The second challenge that they faced was they were unable to integrate other existing services and were also lacking applification of the business

SBIMF's legacy system failed to scale and cater to multiple devices at once from multiple geographies. SBIMF collaborated with INT. to build a scalable portal to resolve the third challenge.

Business Solution

Technology Stack

Frontend: Angular, C Sharp and

Sitefinity

Backend: Dot net Core

Database: SQL Server and

Oracle

Android: Kotlin

ios: Swift 5.3

Cloud: Docker

Legacy portal was replaced by an intuitive, contemporary and advanced web portal which was supported by new UI/UX that helped them in easy navigation user interface, optimised standard workflows and delivered a elevated customer experience with advanced functionalities.

Secondly, we created apification to modernize the legacy system which will also help in integrating the services with other sister companies. INT provided an intuitive web solution that increased efficiency in workflow. It helped adding multiple accounts quicker. the idea was to develop scalable functionalities in the revamped web portal.

To enhance the portal's functionality, INT added few unique features that will be compilable for both android and iOS

- 1. Account addition To help users in adding multiple account addition
- 2. Startup kit-
- 3. Recommendation engine:
- 4. New scan code
- 5. **Portfolio:** Graphical view of portfolio to view all schemes, investment and return of the portfolio. It also enables users to view multiple accounts from the user's account.
- 6. Track Transaction: Able to view details of transactions. It will enable user to view their upcoming and past transactions too.
- 7. **Switch:** On clicking Switch option the from the Folio view on the Portfolio Page the user will be redirected to the journey.

The Impact

With Scalable portal, INT. ensured a smooth user experience and increased workflow efficiency. A remodelled intuitive web portal with user control and scalable capabilities is making the interface accessible. Following are the impact observed:

- → Integrating with other solutions helping users in finding it easier to navigate and facilitate the actions.
- → A better engagement on the portal has been reported.
- → There is increase rate of interaction by the users on the portals and prefers it than doing it through the third party solution providers.
- → Responsive portal helped in increasing the speed of the transaction
- → Scan code has helped users in login to the platform without any difficulties
- → Integrating various payment gateways is making the transaction easier and quicker.

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